

# GLENWOOD

URBAN IMPROVEMENT PRECINCT

CREATING A BETTER GLENWOOD



***NEWSLETTER***

***FEBRUARY 2022***

[glenwooduip.co.za](http://glenwooduip.co.za)

Glenwood UIP @ GlenwoodUIP

# THE PRECINCT



NB. The GUIP is not active in Umbilo Road.

# Foreword – From the Chairman

1. The GUIP continued operating optimally through to the end of the financial year 2020/2021. A year end report was compiled and circulated to the Board. External Audits were conducted in December 2021 & 2022 were received without any negative reports.
2. In the first month (July) of the new financial year we experienced the advent of the “July 21” Unrest in the precinct. The following locations were targeted:
  - Berea Centre
  - Glenwood Village Centre
  - Davenport Square
  - Woolworths
  - Food Lovers
  - Ultra Liquors

Our Ambassadors were instructed to stand down on the 12/13/14 of July.

The TRT were detailed to patrol those areas affected and assist with security where local residents and SRA members participated in clearing public spaces. The Ambassadors were directed to return on the 15<sup>th</sup> July and detailed to assist our maintenance manager in removing all bags from the public spaces to designated locations in the Precinct. The GUIP liaised with the emergency squad from DSW to collect the bags from these locations.



# Foreword cond.

Thereafter the TRT, maintenance manager and ambassadors were directed to assist at the Shopping Centres to remove and bag refuse from the Centres and package them for collection by the designated DSW contingents. This continued until finalized on the 22<sup>nd</sup> of July whereafter the Ambassadors returned to normal duties and the TRT instructed remain vigilant in and around the Glenwood Village Centre as Spar and other Shops had re opened for business.

All Centres are currently at full capacity.

Income from SRA entities declined after the unrest. Although there has been a gradual improvement, income has not fully recovered.

## ACTIVITIES

**Cleaning** – Daily clean ups continue with the 27 strategically placed Ambassadors. As part of the process, and when it becomes necessary, Ambassadors are clustered together in groups to address the tidiness of certain locations.





## Activities cond. **Greening and Lawncare**

Lawncare and weeding has, since November, received constant attention especially at our adopted locations and at other designated spots with weeding and spraying.





# Activities cond.

**Placemaking** – During this period we completed a number of projects and we are now in maintenance mode around these sites.





# Activities cond.

**Maintenance and other activities** – Repairs and the ongoing clearing of branches, rubble and illegal signage from public spaces continues and has involved the trimming and lobbing in targeted areas.





## Ambassadors

There are currently 27 Ambassadors placed strategically in the precinct. There is a Parade every morning. Parades are held by the TRT for instruction and recordkeeping purposes. Parade visits and site visits are also performed by GUIP management.





# TRT

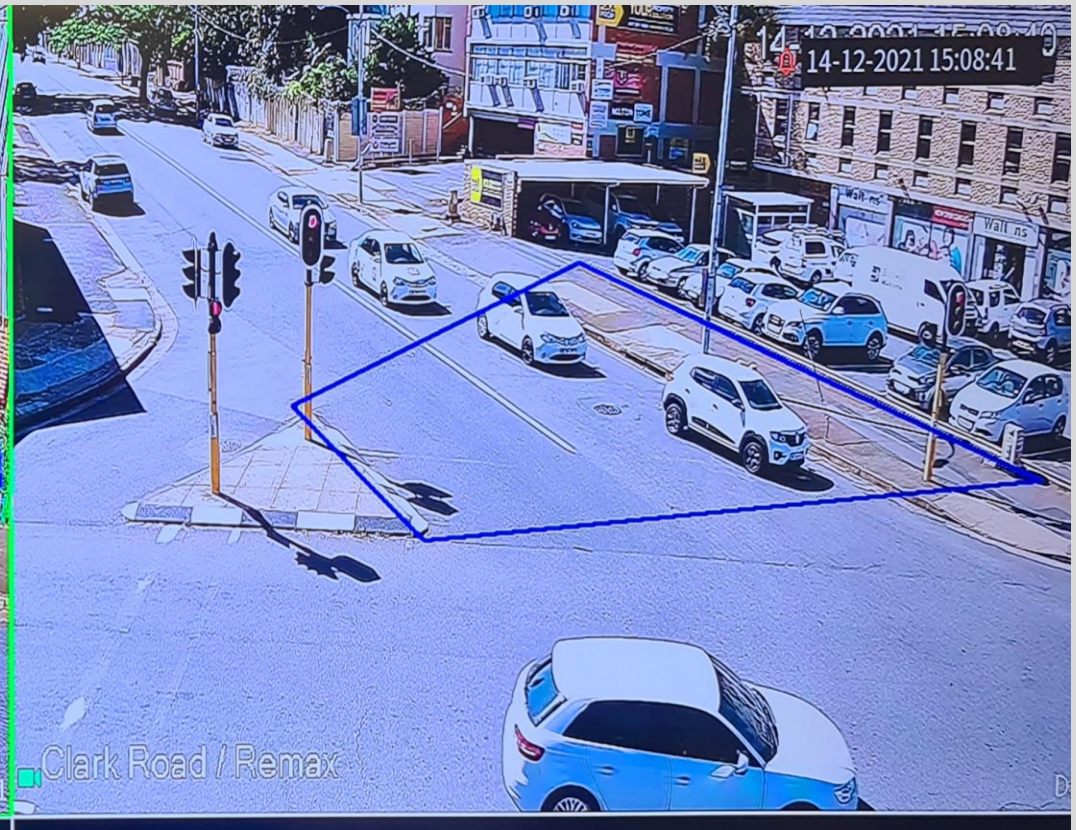
The TRT continue to operate on a 24/7 basis. There has been a notable improvement in the quality of service and supervision after we requested that one of the nightshift operatives be transferred to permanent Day Duty and changes made to some night shift operatives. There are now 16 radios in circulation amongst the Ambassadors.





# CCTV

The GUIP has been able to purchase and install the infrastructure for the CCTV Network and are equipping sites with Cameras on a month to month basis until all locations have been equipped.

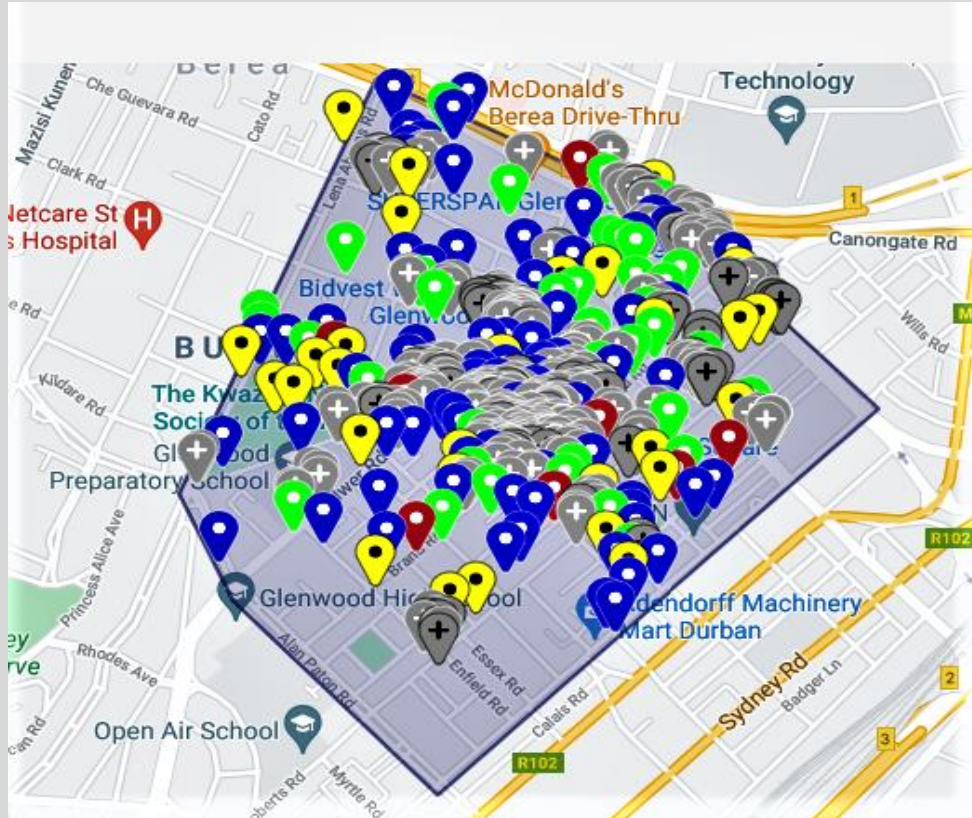




# Statistical Overview



01/07/22 to 15/02/22



|   |     |
|---|-----|
| BY LAW ACTIONS                                  | 76  |
| CLUSTER CLEANING/WEEEDING/GREENING              | 75  |
| SPECIAL PROJECTS                                | 05  |
| ASSISTANCE TO SAP IN ARRESTS                    | 23  |
| ASSISTANCE IN MEDICAL & OTHER EMERGENCIES       | 15  |
| ENGAGING WITH MUNICIPAL SEVICES/FAULTS          | 37  |
| MEETINGS – MANCO/OPERATIONS/PLANNING/BOARD etc. | 103 |
| OPERATIONAL RESPONSIBILITIES                    | 246 |
| SOCIAL MEDIA                                    | 42  |
| PRINTED MEDIA                                   | 03  |
| INTERNAL INCIDENTS                              | 03  |





## MEDIA



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