

**30 October 2019**  
**Glenwood UIP Update**



Hi Everyone

I just wanted to update you with progress in setting up the Glenwood UIP. Despite the challenges there have been, there has been a lot of progress since our last communication to you.

### **1. Appointment of Staff.**

Following a formal advertising and interviewing process, I am pleased to announce the appointment of Mr Dhevan Chintha as the Precinct Manager for the GUIP. Dhevan joins us after many years of experience as an officer in SAPS where he rose to the rank of Lieutenant Colonel. Dhevan has experience in the detective, uniformed and crime intelligence divisions of SAPS and was involved in the security issues surrounding the 2010 Soccer World Cup. Dhevan was Assistant Station Commander at the Umbilo Station at a point in his career so he has some knowledge of the security and other challenges of our area. Dhevan was also instrumental in setting up a voluntary community improvement structure in the Shallcross area where he lives.

I am also pleased to announce the appointment of Kerry Brisset as the Assistant Precinct Manager. Kerry is a local lady who will be known to many of you for the excellent job she did for us in collecting signatures in support of the establishment of the GUIP. Kerry has excellent administrative and computer skills and she will focus on these aspects for the GUIP.

We believe that with their wide range of experience and skills both in operations and administration, Dhevan and Kerry will form a formidable management team that will contribute significantly to the success of the GUIP. Pictures of Dhevan and Kerry are attached.



### **2. Appointment of Management Partner**

Following a process of presentations from different parties, it has been decided to employ the services of Urban Management as our partners to assist us in the establishment of sound operational and administrative systems for the GUIP. Although it is the longer term intention for the GUIP to be self-

managed, the directors felt that it was important to ensure that we had professional input in the establishment phase of this project. Urban Management have considerable expertise and experience in precinct management and they currently manage among others the Florida Road, Umhlanga and Ballito UIPs.

### **3. Appointment of Security Service Providers**

I am pleased to announce the appointment of Ensure as our security service providers for the GUIP. Ensure are a well established company who will be providing a dedicated 24/7 armed response vehicle, 3 night shift security officers and the ambassadors who will perform a dual cleaning and security function in the designated areas mainly during the day. The armed response and security officers will commence duty on 1 September and the ambassador programme will be rolled out from Monday 9 September. The current BCIP ambassadors will continue to operate as usual until 9 September.

### **4. GUIP Offices**

We have managed to secure a small office in the Glenwood Shopping Centre where the management team will be based at this stage. We are still in discussion with Ethekewini to get more suitable premises in the near future.

### **5. Roll Out**

Although we have made good progress to this point, there is still an enormous amount to do to get the GUIP running as we would like it. Among other things, we need to set up effective 2 way communication channels between the GUIP and the Glenwood Community and the contributing ratepayers in particular. This and many other aspects will be worked on over the next few weeks and we will keep you posted as things develop. We will consult all parties for feedback as to what is working and what is not as we move forward and we ask for your input and patience as we roll out this project to achieve the objectives of the UIP. In the short term, if there are any issues that need urgent attention please communicate these to us by email to this address and I will forward them to Dhevan for his follow up.

### **6. Conclusion**

In conclusion I would just like to thank my fellow directors who have made themselves available to serve on the GUIP board. This is a thankless task and we really appreciate the involvement and valued input of Mike Kingston, Chris Beresford, Heather Rorick (all founding directors) as well as Patrice Masson, Henry Masinga and Anthony Moodley who have joined us more recently. Thanks guys for your contributions in many different ways – without you, the formation of the GUIP would not have been possible. In particular I would like to recognise the huge efforts of Heather Rorick who has headed up the ambassador programme that was set up in the “Bulwer” area. Heather has done an amazing job over the past few years in making our area safer and cleaner – Heather your efforts are much appreciated by all.

Kind regards,

**Neil Lamble**  
**Chairman**  
GUIP